



May 8, 2001

Helen Helton, Executive Director  
Kentucky Public Service Commission  
P.O. Box 615211  
Sower Blvd  
Frankfort, KY 40601

RECEIVED

MAY 11 2001

PUBLIC SERVICE  
COMMISSION

Dear Ms. Helton:

VIATEL, INC.  
685 Third Avenue  
New York, NY  
10017  
USA  
T 212-350-9200  
F 212-350-9250  
www.viatel.com

Viatel, Inc. ("Viatel") wishes to inform you that it and its U.S. subsidiaries filed for protection under Chapter 11 of the U.S. Bankruptcy Code on May 2, 2001. In conjunction with this filing, Viatel discontinued the provision of all services in the United States and hereby requests withdrawal of its tariff on file with your agency.

Due to the rapid unfolding of events leading up to the Chapter 11 filing, Viatel was unable to provide prior notice to customers or to regulatory agencies. Viatel regrets any inconvenience that the discontinuance of service may have caused its customers. To assist you in responding to any customer inquiries that you may receive, you may direct customers to Viatel's website ([www.viatel.com](http://www.viatel.com)) for information concerning the discontinuance of service and the process of selecting a new long-distance carrier. In addition to any resources you may have, customers seeking new long distance companies also may consult the Yellow Pages of the telephone book under the heading "Telephone Companies," call 1-800-555-1212 to obtain the toll-free number of a specific long distance company, contact their local telephone company for a listing of long distance companies providing service in the area, or go to a consumer website such as [www.trac.org](http://www.trac.org) that provides information on selecting a new long distance company.

In addition, with respect to toll-free service, Viatel wishes to inform you that it has contacted Database Service Management Inc. (the toll-free database administrator) and authorized DSMI to transfer the toll-free numbers of any Viatel customers to any new provider requested by those customers. If customers wish to switch their toll-free service to a new provider, the new provider should contact DSMI's help desk at 888-767-3300.

If you have any further questions, please contact the undersigned at 212-350-9211.

Sincerely,

James P. Prenetta, Jr.  
Senior Vice President and  
General Counsel